

Privacy Statement Webinary

Version 19 February 2021

In this declaration you will read how we handle your personal data which we obtain via our website and other channels.

We understand very well that we manage confidential data and therefore we treat the obtained information as we would like other companies to do.

In this Privacy Statement we explain:

1. What data we collect and why we collect it.
2. How we use that data.
3. The choices we offer to safeguard your privacy.
4. Information we share.
5. Data security.

We have done our best to keep this statement as simple as possible. Your privacy is important to Webinary. That's why we ask you to take the time to read our privacy statement. If you have any questions, please contact us.

1. Data we collect

We collect data to provide better services to all our users. We collect this information in the following ways:

Information that you provide to us

When you complete and submit a form on our site or register for our services, we ask you for personal information. These include your name, e-mail address and registration number for accreditation purposes. We use this information to perform our services. The data is stored on Webinary's secure servers or those of a third party (with whom we have a processing agreement).

Data we receive based on your use of our website and services.

We collect data on the use of our website and services. This data includes:

Log file data

When you visit our website or use our services, we automatically store certain data in server log files. This data includes:

- IP address - More information can be found under "How we use data we collect".
- Cookies which identify your browser or your Webinary account.
- Details of how you use our website or services.

Cookies and similar technologies

We and the advertising platforms we use use various technologies to collect and store data when you visit our website or application. This includes the use of cookies or similar technologies to identify your browser or device.

2. How we use information we collect

We use the information we collect to provide, maintain, secure and improve the service, to develop new services and to protect Webinary and our users. We also use this data to

deliver personalised content to you, such as more relevant content on our website, emails and advertisements with the aim of improving the overall quality of our service. We do not disclose or provide personal data to third parties, except to the extent that it is stored on servers, for which we procure services from third parties. We have concluded processing agreements with these parties in order to protect your data as best as possible. We will always ask you for permission before using data for purposes other than those described in this Privacy Statement.

Below you will find additional explanation about the software we use on our websites and applications, and how this software may use your data:

Google Analytics / Universal Analytics

- We use Google Analytics to analyse the traffic to our website and Webinary application. We have not given Google permission to use the analytics information obtained for other purposes. In addition, the following sharing options are explicitly disabled in our Google Analytics account:
 - Google products and services
 - Benchmarking
 - Technical support
 - Account specialists
- The information that Google collects is anonymised as much as possible. This includes the anonymisation of IP addresses for our Google Analytics account.
- The collected information is transferred to and stored by Google on servers in the United States. Google states that it adheres to the EU-US Privacy Shield Principle and the Swiss-US Privacy Shield Principle.
- Our website and application also uses Google Analytics to serve (remarketing) ads in the Google display network.
- Our Google Analytics account also collects demographic and interest data from the third party DoubleClick cookie (if any).

4. Data that we share

We do not share personal data with companies, organisations and individuals outside of Webinary, except in the following circumstances:

- With your consent - we share personal data with companies, organisations or individuals outside of Webinary when you have given us permission to do so.
- For external processing - we provide personal data to our partners or other trusted companies or individuals so that they can process the data for us, based on our instructions and in accordance with our Privacy Policy and other appropriate confidentiality and security measures.
- For legal reasons - We share personal data with companies, organisations or individuals outside of Webinary if we have a good faith belief that access, use, retention or disclosure of the data is reasonably necessary. For example, to comply with applicable laws, regulations, legal process or enforceable requests from governmental authorities.
- If Webinary is involved in a merger, acquisition or asset sale, we will continue to maintain the confidentiality of personal information and notify affected users before personal information is transferred or becomes subject to a different privacy policy.

5. Security of Data

We work hard to protect Webinary and our users from unauthorized access to or unauthorized alteration, disclosure or destruction of data in our possession. In particular, the following applies:

- We encrypt all services with SSL
- We review our data collection, storage and processing practices, including physical security measures, to protect against unauthorised access to systems.
- We restrict access to personal data to Webinary employees, contractors and agents who need to know that data in order to process it for us. These individuals are subject to strict contractual confidentiality obligations and may be penalised or dismissed if they fail to comply with these obligations.
- The data centres housing Webinary's servers are located exclusively within the EU. Webinary has chosen data centres from Amazon Web Services.

When this Privacy Policy applies

Our Privacy Policy applies to all services offered by Webinary but not to services that have separate privacy policies that do not incorporate this Privacy Policy.

Our Privacy Policy does not apply to services provided by other companies or individuals.

Our Privacy Policy does not cover the data policies of other companies and organisations.

Changes

Our Privacy Policy may change from time to time. We will not restrict your rights under this Privacy Policy without your express consent. We will post any changes to the Privacy Policy on this page and, if the changes are significant, we will provide a more prominent notice (e.g. via email). We will also retain previous versions of this Privacy Policy.

Right of Objection

In the event that you do not agree with how we process your personal data and you do not reach an agreement with us, you have the option of submitting a complaint to the Dutch Data Protection Authority. This can be sent to:

Netherlands Authority for the Protection of Personal Data

P.O. Box 93374

2509 AJ THE HAGUE

The Netherlands

Questions and feedback

We regularly check whether we comply with this privacy policy. If you have any questions or suggestions, please contact us via our contact page.